

## Green Means Policies

- 1 – Make-up sessions are given on a case-by-case basis. To reschedule a private session please give at least 24 hours advanced notice in order to avoid being charged for the missed session. For morning and evening group fitness classes missed days will not be authorized to be made up or rolled over from month to month, unless otherwise noted. In the case of absence from workshops and seminars, registration can be credited towards the following course offering with 24 hours notice.
- 2 – Class registrations are non-refundable, no questions asked. Once you register for a certain number of sessions, you are expected to attend ALL sessions you have paid for.
- 3 – If for any reason class is cancelled due to circumstances beyond our control (i.e. – extreme weather conditions, etc.) we will schedule a make-up day before the end of the month. We will do our best to inform you of these circumstances in a timely manner.
- 4 – If you are going to be late to class please give us a courtesy call to let us know.
- 5 – It is your responsibility to bring to the attention of our instructors any potential injuries or changes in your health prior to starting class.
- 6 – If it's raining, we're training.